

General

Purchasing from the Li Sam Writing website is easy and safe. All credit card details and money transactions are dealt with by PayPal

<https://www.paypal.com/cgi-bin/webscr?cmd=xpt/Marketing/securitycenter/buy/Index-outside>

and none of your private details is stored on this website server.

When a purchase has been processed and approved by PayPal, your order will be sent to Vicious Publishing, who will arrange for the shipment of the items you have ordered. *Please make sure that you have provided correct and valid information.*

If you are a reseller or would like to buy in bigger quantities, please contact us at business@vicious-publishing.com for terms and prices. Minimum quantities for non-resellers or other business partners are specified on each item in the list.

Please note! Vicious Publishing is the organization managing Li Sam's business. If you would like to book Li Sam for an event, seminar, assignment, or the like, visit <http://www.vicious-publishing.com/>

Prices

The price displayed includes sales tax for shipments made within the US, if applicable. Shipments to other destinations do not include any sales tax or VAT.

Shipping is generally free of charge to most international destinations. Any customs charge, local tax, or other related fees added to a shipment are for the customer to pay.

If shipping to a destination exceeds what can be regarded as regular international shipping costs, that extra amount will be added to your order and sent to your email address as a PayPal money request. When that is paid, your order will be dispatched.

Purchase

To make a purchase, click the PayPal button to the right of the item you would like to buy. You will then be transferred to the PayPal website to complete your purchase or you can choose to add the item to your shopping cart if you would like to add more items and have them sent to you in the same shipment. Instructions displayed on your screen will guide you through this process, and you can terminate an ongoing purchase at any time. After a purchase has been made, you will receive a receipt and confirmation of your purchase by email.

Shipping

All orders will be processed and sent within a week. Depending on your location, a delivery can take up to two weeks.

If your shipped items have been damaged during transport, you need to contact your local mail distributor first in order to verify the damages and claim value of the damaged items. If there is anything else wrong with your shipment, contact us at business@vicious-publishing.com.

You can also contact us using the website "Contact" form; you find that link at the bottom of each website page.

